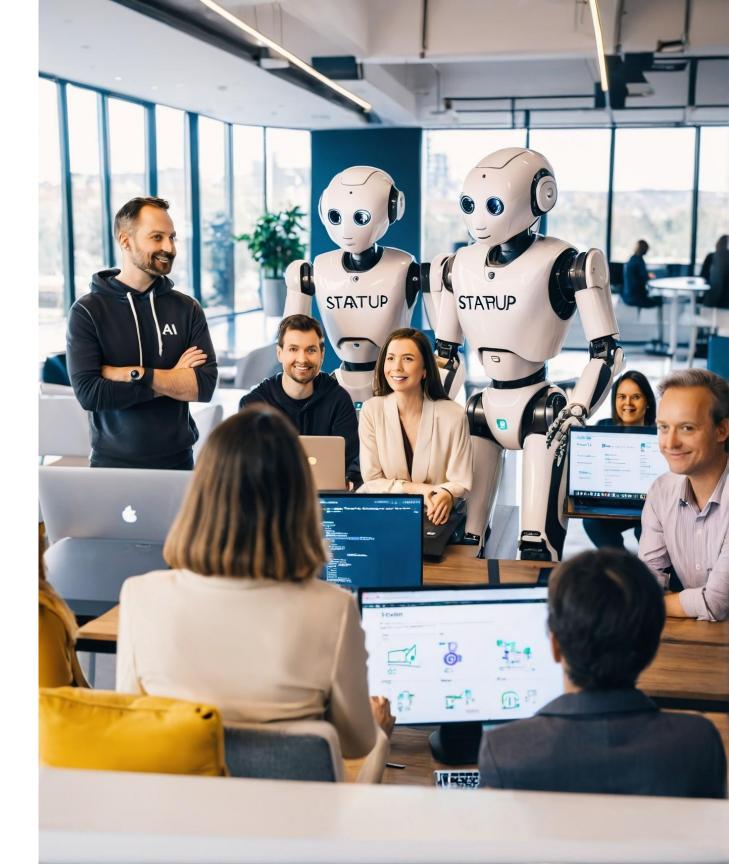
Entrepreneurship research rocks! Generating new insights from generative Al

Dafna Kariv

Adelson School of Entrepreneurship, Reichman University

Socioeconomic and Entrepreneurial Advancement Summit in
Ultraperipheral Regions
September 5-6, 2024
University of Madeira's Jesuit College, Funchal, Madeira, Portugal



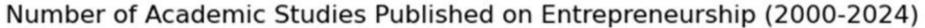


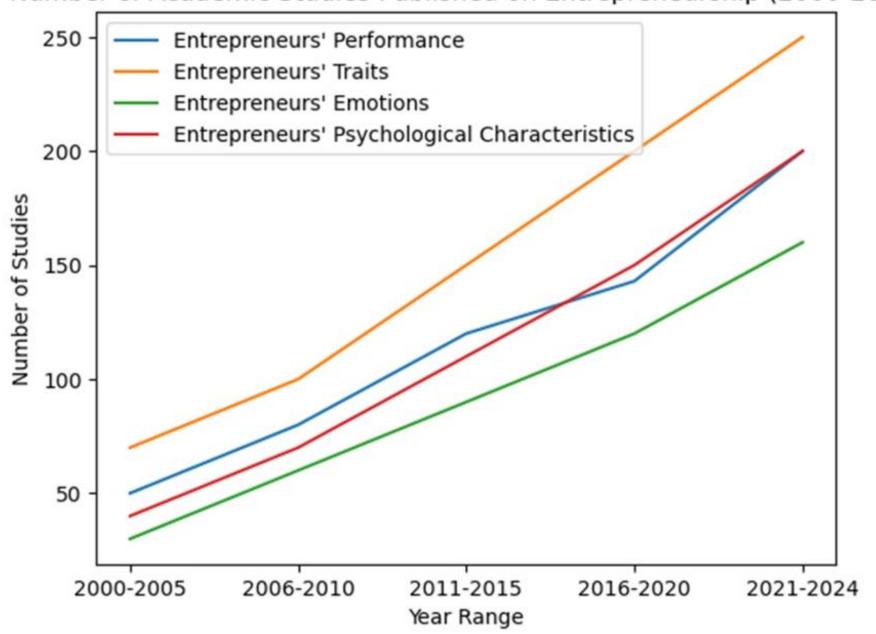
Entrepreneurs: Who Are They? What Sets Them Apart?

- What do we (really) know about entrepreneurs?
- What are we missing?

How can we capture the full spectrum of entrepreneurial characteristics?

[source: elicit.ai]





THEORIES & MODELS

Traits-Based Theory

Cognitive Theory

Resource-Based View (RBV)

Dynamic

Push-Pull T

Opportunity Re

..eory

ENTREPRENEUR CHARACTERISTICS

non-entreprer

Entrepreneurs possess unique personality traits like risk-taking, need for achievement, and innovativeness, which are less common among non-entrepreneurs.

Entrepreneurs think differently n terms of **opportunity** recognition and decic ncertainty, compared to

> and leveraging valuable n-entrepreneurs may

and reconfigure _, a capability less

by push (necessity) and pull (opportunity)

Have We Truly Covered It All? aung them to take action, whereas non-entrepreneurs .υι respond similarly.

Entrepreneurs are superior in recognizing and exploiting **opportunities**, a skill often lacking in non-entrepreneurs.

Traditional Methods

- Questionnaires
- Interviews
- Cognitive Tests
- Experiments
- Observations (Participative, Non-Participative)
- Case Studies
- Focus Groups



Al Methodologies for Advancing Entrepreneurial Research

- 1. Analyzing Qualitative Data through NLP
- 2. Creating Counterfactual Personas by LLMs
- 3. AI Simulation Enhanced by NLP
- 4. Al Simulation Experience



First method Analyzing Qualitative Data through NLP



First use Analyzing Qualitative Data through NLP



Our investors push us to innovate in marketing, advertising and sales.



We made changes in our financial model due to our investor' requirements.



Technology changes so our innovations are no longer innovative, we feel like running in circles.

The Journal of Technology Transfer https://doi.org/10.1007/s10961-023-10061-7



Process innovation is technology transfer too! How entrepreneurial businesses manage product and process innovation.

Dafna Kariv¹ · Norris Krueger² · Gavriellea Kashy³ · Luis Cisneros⁴

Accented: 12 December 2022

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bstract

Expanding upon Mansfield's framework (In: R&D, patents, and productivity. University of Chicago Press, pp 127–154, 1984; Am Econ Rev 78(2):223–228, 1988), this study seeks to unravel the foundational drivers influencing product and process innovation. Addressing the prevailing bias in research towards product innovation, tis study aims at highlighting the imperative role of process innovation in enhancing business competitiveness. In our study encompassing 509 entrepreneurs from Quebec, we used mixed methods to explore stakeholder relationship strategies-differentiated by bridging and buffering-and growth aspirations, as innovation drivers. Findings show that implementing bridging strategies, marked by expanded external connections and collaboration, stimulates both product and process innovation. However, the pursuit of process innovation concurrently attracts buffering strategies, entailing stringent secrecy and limited transparency to uphold the busi ness independence. Our findings prove the business vulnerability when developing process innovation. Moreover, our study illuminates the pivotal role of growth aspirations in steering innovation, manifested in either collaborative (bridging) or protective (buffering) approaches, providing novel insights into the prevailing forces driving innovation. Our research contributes to current research by revealing the pivotal role of process innovation in shaping the innovation landscape. Elucidating innovation drivers enhances our understanding of the multifaceted dynamics fostering both product and process innovation, pro viding a framework for future investigations.

 $\textbf{Keywords} \ \ Product \ innovation \cdot Process \ innovation \cdot Bridging/buffering \ strategy \cdot Growth \ aspiration$

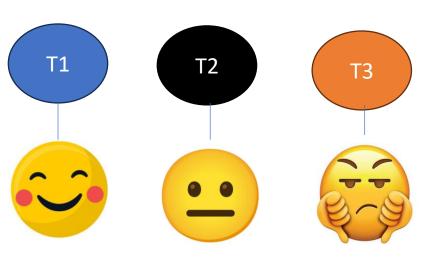
1 Introduction

Innovation is fundamental for entrepreneurial value creation and competitiveness. Adulertisch et al., 2014b; Kuratko et al., 2009), thus must be astutely navigated to generate competitiveness. By integrating product and process innovation (Aliasghar et al., 2020; Bugge & Bloch, 2016), businesses enhance the value of their offerings. Product innovation improves the offering, and process innovation refines business models, operations, and

Extended author information available on the last page of the article

Published online: 13 January 2024





Analyzing Qualitative Data through NLP

Topic Modeling - using NLP

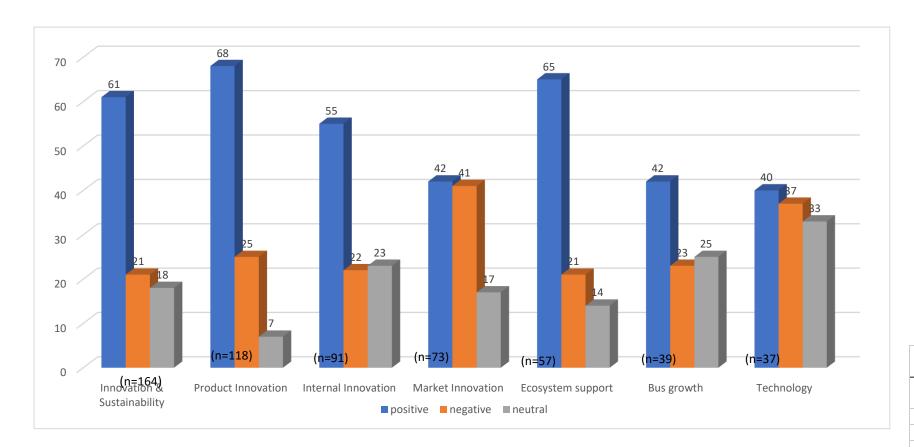
- > Automatically identifies core topics within large text collections.
- > Exploratory <> research based

Sentiment Analysis The emotional tone of each sentence.

- > Evaluates vocabulary, context, and sentence structure.
- Identifies whether the sentiment is positive, negative, or neutral.
- > Combines individual sentiments to derive the overall sentiment of the entire text.



Analyzing Qualitative Data through NLP



Topics by sentiments in percentages

The Journal of Technology Transfer https://doi.org/10.1007/s10961-023-1006



Process innovation is technology transfer too! How entrepreneurial businesses manage product and process innovation

Dafna Kariv¹ · Norris Krueger² · Gavriellea Kashy³ · Luis Cisneros⁴

Accepted: 12 December 2023

mber 2023

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Keywords Product innovation · Process innovation · Bridging/buffering strategy · Growth

1 Introduction

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Topic 1: Innovation & Sustainability	Confidence Score ¹	Sentiment
The benefits of embedding innovation when we care about the environment, decrease	96.6%	NEGATIVE
Innovation is our bread and butter.	96.6%	POSITIVE
Customers would not be loyal unless they were confident in our innovation.	96.6%	POSITIVE
The balance between introducing novelty in the product, our services, our advertisement, should all assure that ecology is sustained.	96.4%	POSITIVE
Innovating in the fashion industry is painful and disappointing, yet crucial	95.9%	NEGATIVE

Topic 2: Product Innovation		
We develop new features to our training app on a weekly basis.	98.7%	POSITIVE
By integrating AI and remote diagnostics, we're redefining patient care.	98.7%	POSITIVE
Innovation became our enemy, people get used to our products and would not like 97.9% NEGA'		NEGATIVE
to change, so We've adjusted by making innovations more user-friendly.	97.970	NEGATIVE

Topic 3: Internal Innovation		
The team and our partners start to acknowledge new initiations that we operated in our financial and HR system.	96.4%	POSITIVE
This is a risky matter. No one appreciates innovations that are not apparent. We had lots of conflicts with our investors.	95.9%	NEGATIVE
We implemented a new inventory tracking processes to reduce costs and ensure every toy finds a home.	95.3%	POSITIVE

¹ Sentences for each topic with confidence scores higher than 95% are displayed.

Second method Creating Counterfactual Personas by LLM



Utilizing LLMs to create synthetic gender-counterfactual personas-

Responding the challenge of obtaining identical samples across different time

frames. In our study - crisis versus non-crisis conditions.

Table 2						
Topic model	ing	for entr	epreneurs' positiv	vity, split by	gender.	
Interviewe			Stability			Crisis
e sentences						
Women	*	This	comprehensive	approach	* We should	adopt positive th

Synthetic

- * This comprehensive approach enables us to identify areas of growth and improvement and foster a strong, unified team.
- * Our love for gaming continues unabated, and we're actively exploring fresh avenues to express this passion.
- * The strength of a successful team lies in identifying passionate individuals and understanding their capabilities holistically.
- * Like any entrepreneurial journey, mine had its fair share of obstacles, but I am happy.
- * We succeeded in creating software that addressed our clients' needs and earned their positive feedback.
- * On the whole, being a techentrepreneur is a rewarding journey, and I am grateful for the chance to follow my passion daily.

* However, it presents unique

opportunities and advantages.

- Men
- * Support systems play a crucial role during crises.

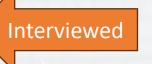
 * There was considerable emotional support, but financial support was scarce.
 - * Success is rarely a smooth journey.
 - * But the key is to ensure a solid foundation.

- * We should adopt positive thinking: we will make it and in fact, we are already almost there.
- * I am a better leader and a better communicator due to the Covid-19 pandemic.
- * We never lost sight of hope or optimism.
- *I eagerly anticipate our future journey and the innovative solutions that my remarkable team and I will create.
- * This comprehensive approach enables us to identify areas of growth and improvement and foster a strong, unified team during challenging periods.
- * A successful team requires effective communication and collaboration.
- * I also had a strong support system in my family and friends.
- * It's a daily, even hourly, challenge that embodies convincing investors to trust and share your enthusiasm.
- * You should find great people that go after great markets.
- * I am still trying to improve.

Under review:

Emotional resources and Knowledge Management: A Gender Perspective on Human-Centric Innovation Amidst Crises

Audretsch, D., & Kariv, D.



	Coeff.	t	p
Const. ^a	0.1521	21.693	0.000
Time (1 – crisis time, 0 – stability)	0.0324	5.169	0.000
Interaction I: Gender's positivity ¹ (1 – male's positivity, 0 – female's positivity)	-0.0641	10.228	0.000
Interaction II: Gender over time (time x gender's positivity)	-0.0556	-6.911	0.000
Gender (1 – male, 0 – female)	-0.0336	-3.769	0.000



Third method Al Simulation Enhanced by NLP



An Al-bot is a sophisticated virtual assistant designed to mimic real-life scenarios.

It allows users to engage in realistic, dynamic interactions, improving their capabilities in a safe and controlled environment.

Making the impossible: testing a real-time performance

Dynamic Scenario Testing

Cross-Cultural Analysis

Longitudinal Studies; Enhanced Data Collection



Developing an Al-simulation of a pitch meeting with an Al-investor(s)

- 1 Personality Traits <u>b</u>
 - 2 Background story
 - Knowledge Base
 - 4 Communication Style



Al-bot "George"

3

Background

George is a senior partner at the venture capital firm "Ofek Ventures," holding an MBA from Stanford and 20 years of experience in the high-tech industry.

Personality Traits

Known for deep analytical thinking, direct and sarcastic approach.

Challenges ideas, points out weaknesses, and has little patience for vague talk.

He speaks in a cold and authoritative tone, and prefers thorough and detailed responses

Interests and Expertise

Interested in technological innovation and disruptive business models. Very serious about business and financial outcomes.

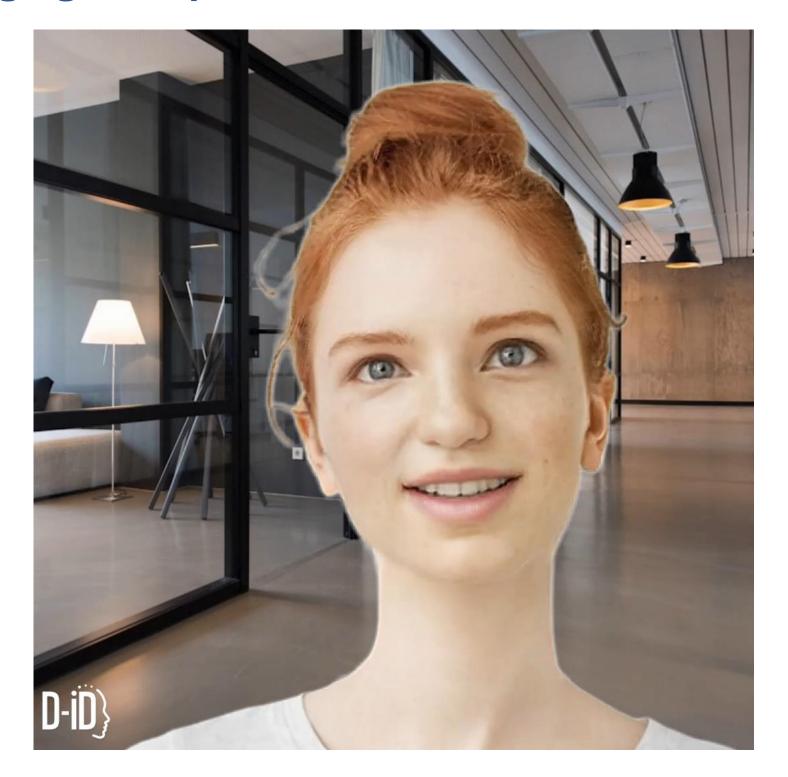
Big Five Personality Profile

Openness: Medium-High, Conscientiousness: High, Extraversion: Low-

Medium, **Agreeableness**: Low, **Neuroticism**: Low

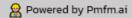
https://pmfm.ai/PITCHSIMULATOR02

Engaging entrepreneurs to use the ai-simulation





Simulate a Pitch with Investors



https://pmfm.ai/PITCHSIMULATOR02

Press Here To Start Simulation

In this AI-based simulation, you can practice pitching your ideas to a virtual investor. You'll experience a series of challenging questions and receive feedback on your performance, helping you prepare for real investor meetings. When you want to finish the simulation and get feedback just type "finish".



Send a message





[George]: "I understand you have a venture you're trying to promote and you're looking for an investor. Tell me about it, it might be relevant for me." [leaning back slightly, with an attentive expression]



Yes, thank you for your time. I am seeking an experienced partner to join me on a new venture. My husband and I have developed a micro-patch that notifies you via your phone when a baby's diaper is full. It helps prevent discomfort and crying by avoiding diaper rashes. Additionally, it enables you to track the care provided by external caregivers. It gives you a sign in your hone



[George]: Interesting concept. Parenting and childcare are certainly areas ripe for innovation. However, I'm curious about the actual market need. Have you conducted any research to determine if parents genuinely struggle with knowing when to change diapers? And more importantly, what's your plan for scaling this business beyond a niche product?



Thank you for your encouraging words. We conducted extensive market research across three regions-Greece, Israel, and Germany-targeting three key stakeholders. First, we engaged parents through social media in specific communities. Second, we collaborated with children's hospitals to gather insights from caring staff, including nurses. Third, we consulted with government officials responsible for kindergartens. The response was overwhelmingly positive across all sectors, with parents, healthcare professionals, government officials, kindergarten teachers, and even grandparents expressing high interest in our app. Additionally, we have collected concrete data on the amounts they are willing to pay.



[George]: I see you've done some groundwork. But let's cut to the chase - positive responses don't always translate to actual sales. What concrete numbers can you provide in terms of market size and potential adoption rates? And more critically, how do you plan to overcome the significant hurdle of convincing parents to place an electronic device on their baby's body?



Send a message





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AI feedback



Overall Review:
The pitch demonstrated some initial preparation but lacked depth and failed to address critical aspects that investors typically look for. There were significant gaps in the presentation of key business elements, and the responses to challenging questions were inadequate.
Areas for Improvement:
1. Clarity and Conciseness:
Your initial pitch was brief, which is good, but it lacked essential details. For example, when you said, "It gives you a sign in your hone," it was unclear and incomplete. Always ensure your sentences are complete and your ideas fully expressed.
2. Market Analysis and Data Presentation:
You failed to provide specific, quantifiable data. For instance, you stated, "The response was overwhelmingly positive across all sectors," but didn't offer any concrete figures or percentages. Investors need hard data, not just general statements.
3. Addressing Investor Concerns:
You often failed to directly address the questions posed. For example, when asked about convincing parents to place an electronic device on their baby, you didn't address this concern at all.



Al-bot "Christina"



https://pmfm.ai/PITCHSIMULATOR03

_____ Background

• She is a senior partner at the venture capital firm "Horizon Ventures," holding a Ph.D. in Computer Science from MIT and 18 years of experience in the high-tech industry.

_____ Personality Traits

- She is known for her sharp analytical thinking and direct, challenging approach, combined with respect and empathy.
- She focuses on processes and people
- She values well-prepared entrepreneurs

Interests and Expertise

She has a particular interest in scalable business models and strong team dynamics.

She has a powerful presence while maintaining a connected leadership style; and has no tolerance for disrespectful or unserious behavior.

Big Five Personality Profile

Openness: High; Conscientiousness: Very High; Extraversion: Medium-High;

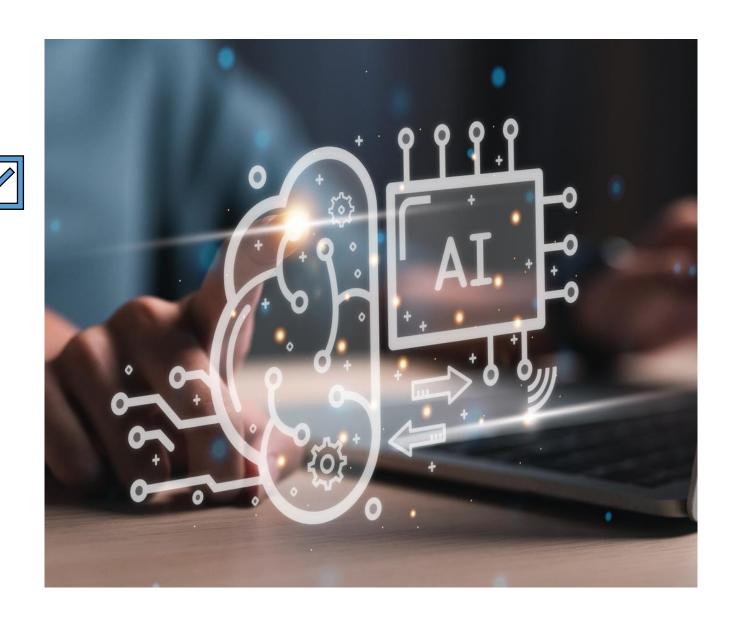
Agreeableness: Medium; Neuroticism: Very Low

A valuable, learning and practical experience



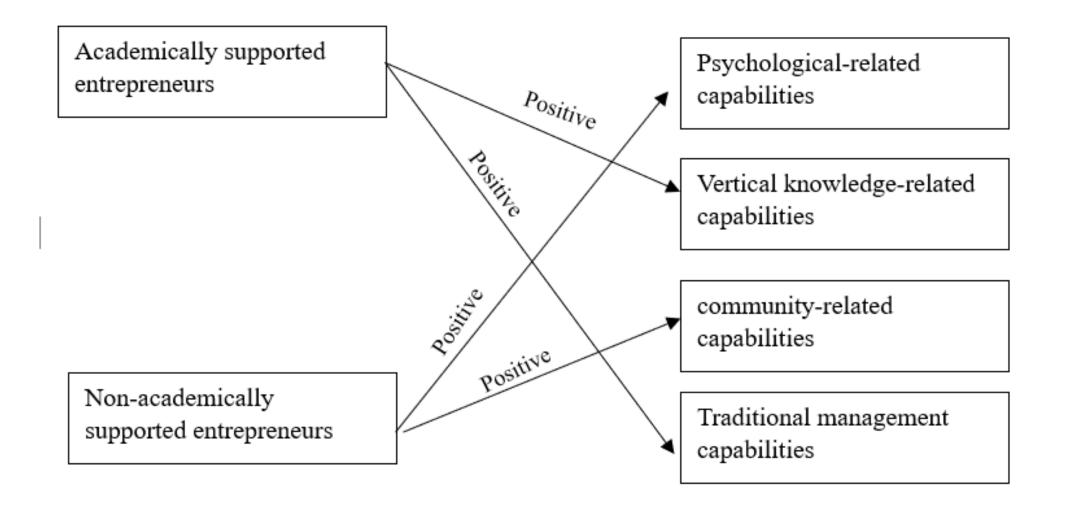
How do we use the Al-simulation?

- 1. Testing the human responses through NLP analyses
- 1. Comparing the manifestation of capabilities under similar conditions between groups
- 2. Testing different human responses to different stimulus (2 different bots/scenarios)
- 2. Assessing the human experiences, learning, value added by using the Ai-simulation [questionnaires on the experience itself]
- 3. ADHD studies detect unique needs



Under review → Beyond Business as Usual: The Transformative Role of Entrepreneurial Universities in Complex Contexts
With my colleagues: Haber, Attar and Elyoseph

Figure 1- Conceptual model: Capability building and entreprneurial success in polycrisis





Eden. A female founder in fintech who primarily works with insurance companies and has not received university support.

"It is not easy to work with insurance companies, as they are demanding, complainers, and rigid. But I understand my customers and I am trying to get deeper into their concerns and fears to respond their concerns and gain their trust. I always empathize with their concerns and always respond to them in a sensitive way".

$AI - NLP \rightarrow$

.... Her conversation emphasizes psychological capabilities; ...her approach highlights compassion, trust, and sensitivity



Ezra. A male founder of a health-tech business supported by an academic accelerator.

"I am planning everything I implement; I 'talk' from my head and not from my guts. We work on our metrics weekly, because we must be very accurate in the wearable sector, as we measure the depth of sleep through people's pajamas. There is zero tolerance for errors, so we iterate our tests and predictions all the time".

$AI - NLP \rightarrow$

.... Ezra values management practices, viewing traditional management as essential for maintaining his business's accountability to its customers.

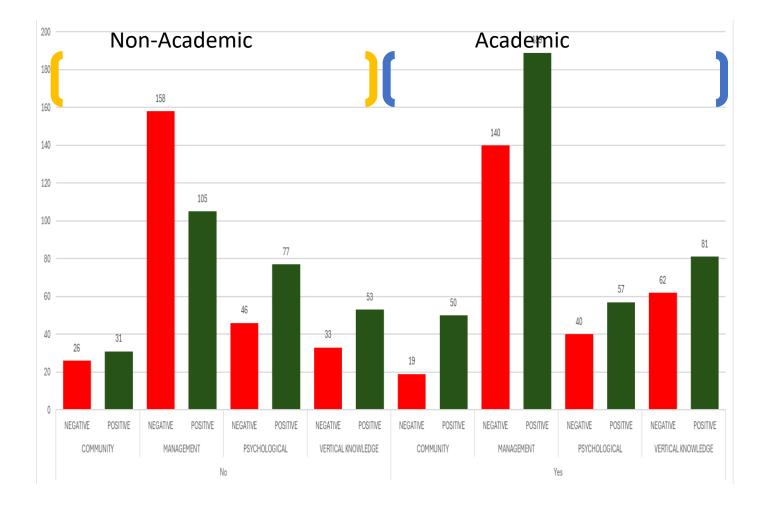


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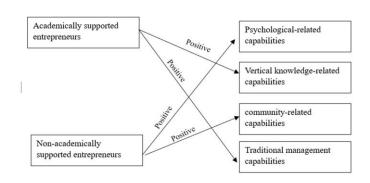


Table 1 – Distribution and Significance of Sentences by Topics and Sentiments in the Entire Sample

Capability-sets	Negative sentiments	Positive sentiments ^a	Total ^{ab}	Pearson chi	P
	a			square	
Psychological	86 (16.4)	134 (20.8)	220 (18.9)	3.6998	0.050
Vertical knowledge	95 (18.1)	134 (20.8)	229 (19.6)	1.3440	0.246
Community	45 (8.6)	81 (12.6)	126 (10.8)	4.8190	0.028
Management	298 (56.9)	294 (45.7)	592 (50.7)	14.3530	0.000
Percentage of total	(100)	(100)	(100)		
Grand total	524 (44.9)	643 (55.1)	1167 (100)		

^a Sentences count (%)

^b Positive and negative



The analyses revealed that:

Academically-supported entrepreneurs rated their management capabilities higher

Non-supported entrepreneurs rated themselves higher in psychological capabilities

Community-related capabilities, showed that non-academically supported entrepreneurs rate themselves slightly higher

There were no significant differences in vertical knowledge between the two groups.

Based on a real-life performance

Fourth method Al Simulation Experience



Entrepreneurs with ADHD

ADHD is associated with:

- Difficulty staying focused
- Impulsivity in responses
- Challenges in organizing/structuring ideas



ADHD & Technology

Work in Progress

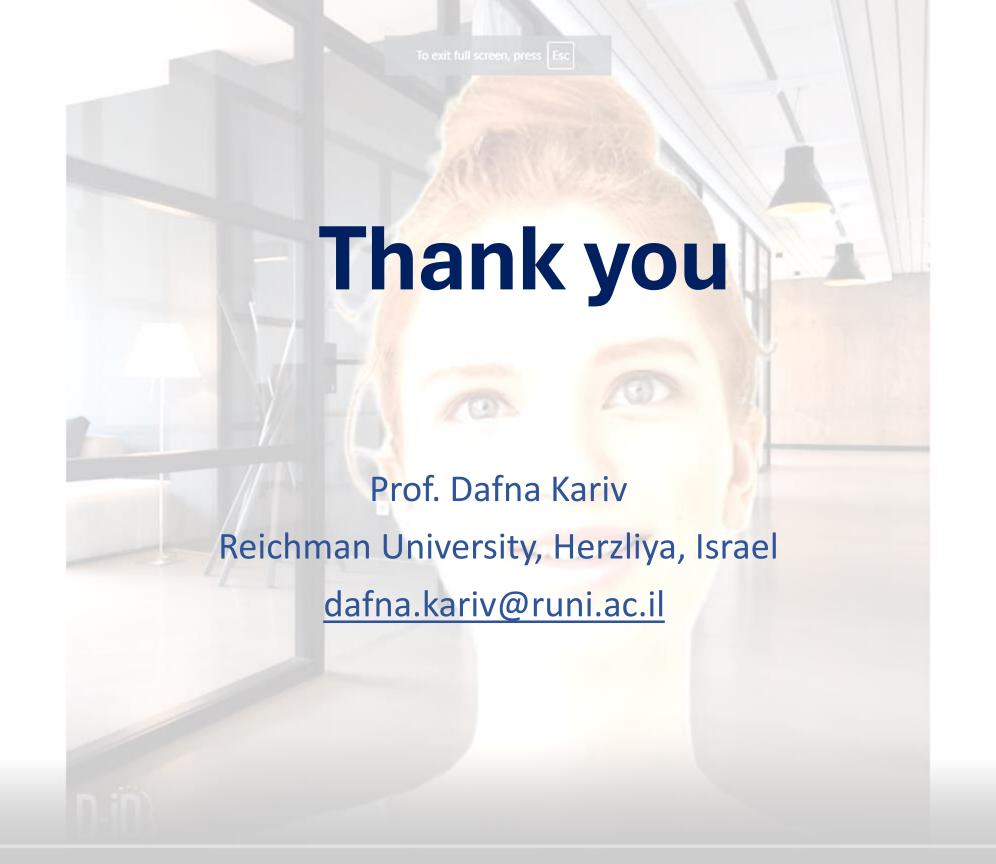
- We are comparing the experiences of students with varying levels of ADHD symptoms in their interactions with George and Christina.
- The goal is to determine whether different types of investors have distinct impacts on students based on their ADHD levels.
- Ultimately, we aim to propose practical interventions to help students with higher ADHD symptoms pitch more effectively, and adjust to different "types" of investors.



In conclusion

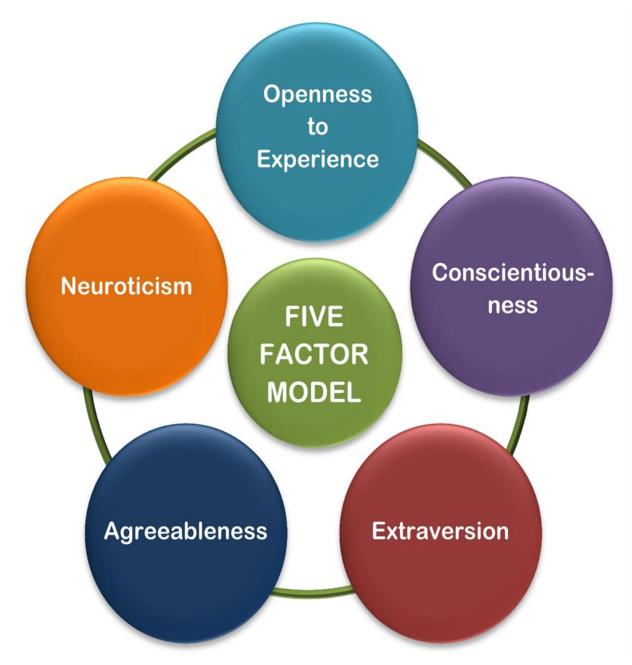
- ✓ Al is reshaping entrepreneurship studies and challenging established frameworks.
- ✓ The continuous evolution of AI pushes research into previously unexplored areas.
- ✓ We cannot witness innovation in startups and practical entrepreneurship while maintaining outdated research methodologies—our approaches must evolve with the field.





Creating the Al-bot "personality"

The "big 5"



McCrae, R. R., & Costa, P. T., Jr. (2008). The five-factor theory of personality. In O. P. John, R. W. Robins, & L. A. Pervin (Eds.), Handbook of personality: Theory and research (3rd ed., pp. 159–181). The Guilford Press.

Traditional Method	Benefits of using AI Simulations
Quantiannairea	- Can simulate complex scenarios that are difficult to capture in static questions
Questionnaires	- Allows for dynamic, adaptive responses based on the entrepreneur's decisions
Interviews	- Eliminates interviewer bias and variability
	- Can efficiently process and analyze large amounts of data in real-time
	- Can integrate multiple cognitive challenges in a realistic business context
Cognitive Tests	- Allows for the assessment of decision-making skills in dynamic environments
Observations	- Allows for the manipulation of variables that are difficult to control in real-world settings
	- Enables the observation of rare or critical events that may not occur during limited real-world observation periods

Back